



Security standards overview



HTTPS

Our application is protected by a premium SSL certificate. This layer of security provides encrypted traffic to and from our website from anywhere in the world.

Data storage and back ups

All data is backed up daily and stored on servers that use the latest technology to ensure your information is safe. We have redundant offsite backups with a 99.99% uptime. Rotessa immediately performs all OS and technology stack updates to discover vulnerabilities same day. We adhere to the PCI DSS requirements for security management, policies, procedures, network architecture, software design and other critical protective measures, thus ensuring that our customers' payment data is being kept safe throughout every transaction.

Electronic transfers

All transfers are processed by a Canadian Financial Institution, a member of the *Canadian Payment Association* (the governing body in Canada that outlines the regulations of Electronic Funds Transfer is the Canadian Payment Association. The mandate of the CPA is to establish, operate, and maintain systems for the clearing and settlement of payments among member financial institutions on behalf of their clients—individuals, businesses, and governments).

Server and network access

All connections to Rotessa's remote databases are first verified against a trusted list of IP addresses. Remote connections made to Rotessa's servers are validated through SSH Public Key Authentication to eliminate the risk of login credentials being exposed.

Rotessa's network is equipped with Intrusion Prevention Systems (IPS) to ensure information flowing through our servers is safe. Our servers are secured with an active firewall and uses *Fail2Ban* to block access from malicious IPs. These servers are updated weekly so that they remain current.

All internet browser connections made to Rotessa are secured through SSL/TLS certificates provided by *Let's Encrypt*.

Data management and encryption

All sensitive information stored in Rotessa's databases are fully encrypted with the Advanced Encryption Standard with 256 bit key length (AES256).

Daily backups of Rotessa's database are made through a secure connection and stored off site.





Collection and use of personal information

We collect the following personal information from you:

- Contact Information such as name, email address, mailing address, phone number
- Billing Information such as financial institution account number, and billing address
- Financial Information such as bank or brokerage account numbers, types of investments
- Unique Identifiers such as user name, account number, password preferences Information such as product wish lists, order history, marketing preferences

As is true of most web sites, we automatically gather information about your computer such as your IP address, browser type, referring/exit pages, and operating system.

Information sharing

We will share your personal information with third parties only in the ways that are described in this privacy statement. We do not sell your personal information to third parties.

We may also disclose your personal information:

- As required by law such as to comply with a subpoena, or similar legal process
- When we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request
- If Rotessa Inc is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information
- Credit agencies
- To any other third party with your prior consent to do so





Cookies and other tracking technologies

We may use cookies, for example, to keep track of your preferences and profile information. Cookies are also used to collect general usage and volume statistical information that does not include personal information.

Web beacons

Our Web pages contain electronic images known as Web beacons (sometimes called single-pixel gifs) and are used along with cookies to compile aggregated statistics to analyze how our site is used and may be used in some of our emails to let us know which emails and links have been opened by recipients. This allows us to gauge the effectiveness of our customer communications and marketing campaigns.

We use a third party to gather information about how you and others use our web site. For example, we will know how many users access a specific page and which links they clicked on. We use this aggregated information to understand and optimize how our site is used.

Links to other websites

Our site may include links to other web sites whose privacy practices may differ from those of Rotessa Inc. If you submit personal information to any of those sites, your information is governed by their privacy statements. We encourage you to carefully read the privacy statement of any web site you visit.

